At Excellcia Lodge we want to ensure that the training delivered is as effective as possible. We would be grateful if you would complete this questionnaire as frankly and as fully as possible.

**OUTCOMES and ASSESSMENT**

1. Please comment on the extent to which you felt the outcomes of the program were met and on any factors that might have affected their achievement. Please include reference to the assessment used.
CONTENT, LEVEL AND DURATION

2. Please comment on whether you felt the content, level and duration of the program were about right. If not, please put forward some ideas for how the program can be improved.

TRAINING METHODS, ACTIVITIES and FEEDBACK

3. Please comment on the effectiveness of the training methods, activities and feedback, in contributing to the program's outcomes.

LEARNING RESOURCES

4. Please comment on the effectiveness of the learning resources in contributing to the program's outcomes.
VENUE AND FACILITIES
5. Please comment on the adequacy and quality of the training venue and facilities.

ADMINISTRATION AND PROMOTION
6. Please comment on the administration/record keeping required before, during and after the program.

7. Please comment on the effectiveness of the program's promotion.

GENERAL COMMENTS
8. Please make any suggestions that you feel could improve the quality of the training program.