## CONFERENCE PROGRAM

<table>
<thead>
<tr>
<th>Presentation/workshop</th>
<th>Suggested speaker</th>
<th>Contact details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Australian Standard Disability Symbols</td>
<td>Peter Morgan</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Better Business Tourism</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Accreditation Program</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Board of Victoria</td>
<td></td>
</tr>
<tr>
<td>Accreditation of Access – STAR RATING</td>
<td>AAA</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Tourism Body??</td>
<td></td>
</tr>
<tr>
<td>Access for independent and assisted people with disabilities; the need for personal assessment specific to different needs of access.</td>
<td>Woody Marriott</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Simon Darcy</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Panel??</td>
<td></td>
</tr>
</tbody>
</table>

### Workshops

1. Accommodation
2. Attractions
3. Travel
   - Carers
   - Carers’ payments/costs
### Discovering Creativity through Recreation

**Workshops**

1. Individual, as opposed to group, tourism  
   - Anne and Richard Lockwood  
   - Pam Abbots

2. Recreation programs in Canada

3. Adventure Sports
   - Extreme Sports

### The Disabled Environment

**Workshops**

- Woody Marriott  
  - Ambleside Tours

### Workshops

1. Poor customer service

2. The environment for everyone  
   - Moving walkways

3. Path surfaces

### Universal Planning

**Workshops**

- Max Murray  
  - Paraquadic

### Workshops

1. Building design issues – implementation

2. Control in issuing building permits

### Access Sensitive

**Workshops**

1. Parks and Gardens Access